



# IT SOLUTIONS FOR YOUR PATH FORWARD

Maintain compliance and improve security without losing focus on growing your business.

If you run a small or mid-sized business, you know your technology infrastructure is crucial to your company’s ability to survive and thrive. The right IT is a strategic enabler, allowing you to conduct business more efficiently, improve employee productivity, while at the same time reducing costs. But you may be facing one or more of these challenges:

**Dated IT infrastructure.** It’s frustrating when your IT can’t support work from home, contactless customer interactions, or virtual collaboration. Your organization risks falling behind.

**Internal IT staff stretched thin.** Your in-house team doesn’t have the specific skills, experience, or simply enough time to manage your IT efficiently, much less position it for growth.

**Constant cyber threats.** You’re worried your organization is at increased risk for shutdown or loss of mission-critical data from phishing, malware, or ransomware attempts.

**Let Infoaxis become your virtual IT department.**

Our Managed Services offering positions Infoaxis as an extension of your business, your virtual IT department. Our proactive, responsive team stands ready to help your organization chart a course for sustainable, strategic growth built around the right IT, cybersecurity and cloud solutions. Our experience has allowed us to develop a set of proactive best practices which, when implemented consistently, will provide your company with a reliable, secure, and dependable IT infrastructure on premises or in the cloud.



## FOUR LEVELS OF MANAGED SERVICES

Tier 1 Basic	Tier 2 Advanced	Tier 3 Comprehensive	Tier 4 Comprehensive Compliance & Security
Provides the fundamentals of IT support and security.	Includes additional security, connectivity and monitoring features.	End-to-end IT support, 24/7 monitoring and business intelligence functionality.	End-to-end IT support, 24/7 monitoring and business intelligence functionality.
<i>Best for start-ups and companies with &lt; 25 staff</i>	<i>Best for mid-size companies with 25-100 staff</i>	<i>Best for companies with &gt; 100 staff</i>	<i>Best for any company that is bound by regulatory compliance and increased cybersecurity</i>



**Questions? Let’s Chat.** To learn more about how Infoaxis can help your organization manage risk, contact us at [marketing@infoaxis.com](mailto:marketing@infoaxis.com) or call **1.201.236.3000**  
[www.infoaxis.com](http://www.infoaxis.com)



**Infoaxis is the Leader in  
Managed Services for Your  
Enterprise**

<b>SOLUTION</b>	<b>TIER 1</b>	<b>TIER 2</b>	<b>TIER 3</b>	<b>TIER 4</b>
Device Asset Management	Y	Y	Y	Y
Email Spam and Virus Filtering	Y	Y	Y	Y
Managed Anti-Virus Solution	Y	Y	Y	Y
Web Content Filtering	Y	Y	Y	Y
24 x 7 Monitoring	Y	Y	Y	Y
Weekly Windows and 3rd Party Patching	Y	Y	Y	Y
Daily Backup Monitoring and Periodic Test Restores	Y	Y	Y	Y
Remote Service Desk Support (M-F; 7am-7pm ET)		Y	Y	Y
Onsite Service Desk Support (M-F; 7am-7pm ET)			Y	Y
Client Web Portal		Y	Y	Y
Email Hosting		Y	Y	Y
Email Archiving		Y	Y	Y
Single Sign On		Y	Y	Y
Multi-Factor Authentication		Y	Y	Y
Online Cloud File Storage		Y	Y	Y
Cross Team/Location Collaboration		Y	Y	Y
Secure Internal Messaging		Y	Y	Y
Rights Management		Y	Y	Y
Self Service Password Reset for AD		Y	Y	Y
Legal Compliance and Archiving			Y	Y
Advanced Threat Analytics			Y	Y
Information Protection P1			Y	
Information Protection P2				Y
Mobile Device Management				Y
Mobile App Management				Y
Data Loss Prevention and Compliance				Y
Advanced Security & Threat Protection				Y
Analytics/Business Intelligence				Y
Defender for O365				Y
Privileged Access Management				Y
O365 Advanced eDiscovery				Y
O365 Advanced Compliance				Y



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